

U.S.A. Central Station Alarm Corp.

Company Overview

Founded in 1982, U.S.A. Central Station Alarm Corp. has been committed to providing the highest quality monitoring available in the security industry. We continue to bring our dealers flexible, cutting-edge solutions for their clients the homeowners and business people across the country -- who demand the very best in monitoring services.

- UL Listed Central Station Operations

- IQ Certified

- Services provided for over 530 installation companies

- Over 50 highly trained employees

- Over 70,000 homes and businesses monitored

- Fully automated with triple redundancy

- One of the most experienced management teams in the industry

Working with a company you can rely on is critical. It is our personal touch, plus our high level of industry knowledge and professional service, that makes U.S.A. Central Station the company that you can trust. We not only understand your current needs, but that we are constantly investing in new technologies and training to serve your needs in the future. In that way, you receive the best monitoring services available in the industry.

Special Features

- Industry Experienced Operators

- "Fail Safe" Triple Redundancy Network

- Auto Page Notification

- E-mail Notification

- Automated Fax Notification

Industry Experienced Operators

All in-coming calls are answered by industry experienced operators. Each of our operators are highly trained professionals that are able to assist you with any type of request or inquiry. They are specially trained in all UL procedures and company policies. All operator receive on-going quality control screening and evaluation and are rewarded for exceptional performance. It is our personalized customer service that sets us apart you never get a recorded message or automated telephone prompts.

"Fail Safe" Triple Redundancy Network

Most central stations rely on dual back-up connections and equipment. U.S.A Central Station is unique in that we have three complete facilities located across the country. This ensures that service will be provided without interruption regardless of local weather conditions or power outages. Each facility has dual equipment back-up systems as well as power generators and emergency battery reserve.

Auto Page Notification

U.S.A. Central Station's Auto Page Service is a convenient and fully automated method of alarm notification. It allows the dealer or the subscriber to receive a customized text message each time the alarm panel is activated, without the intervention of a Central Station operator. The Auto Page Service is compatible with Alpha pagers, Nextel, or any cellular system using the TAP protocol. This feature can be applied to all zones on an account, or applied selectively. In addition, each time a page is generated and successfully received, this information is automatically recorded in the history of your account. Many of our commercial accounts require the immediate attention of their "on-call" personnel with this current and crucial information.

Email Notification

E-mail notification is available for the dealer and the subscriber. Opening and closing reports, alarm history and even any recorded conversations that pertain to your account.

Automated Fax Notification

Our automated fax service has been designed for speed and flexibility. You can receive immediate notification of alarm activity or account history reports.